



POSITION TITLE:
WAITER
WAITRESS

OUR COMMITMENT TO SERVICE:

DÉJÀ BLUE is actively seeking exceptional & highly qualified staff. We strongly believe that in order to create a successful hospitality team, we need individuals who share our Passion, Integrity, Enthusiasm, Professionalism, Excellence and Art of Receiving. At DÉJÀ BLUE we will not have customers... we'll have Guests. Each visitor will be your Guest; just as you receive a Guest in your home you will take pride in serving each and every person you will meet. Unparalleled Service isn't just a part of our mission statement at DB, it's a commitment to each and every one of our future Guests.

JOB BRIEF

We are looking for a skilled and competent waiter/waitress to take orders and deliver food and beverages to our guests, maintaining and enhancing the quality of our guest service. You will work in close collaboration with colleagues and follow established health and safety standards. The goal is to accelerate our business development by providing guests with a memorable experience.

RESPONSIBILITIES

- Prepare tables with special attention to sanitation and order
- Attend to guests upon arrival at table
- Present menus and introduce DB concept and food & beverage specialties.
- Take and serve food/drinks orders, make recommendations for other products and up-sell any additional products
- Arrange table settings and maintain tables clean and tidy
- Check products for quality and correct any problems that keep them from enjoying their meal/drink
- Deal with complaints or problems with a positive attitude
- Deliver checks and collect payments
- Collaborate with other restaurant servers and kitchen/bar staff
- Follow all relevant health department rules/regulations
- Provide excellent guest services that promote satisfaction

REQUIREMENTS

- Proven guest serving/ waitering experience
- Guest-oriented approach and patience
- Ability to develop constructive working and interpersonal relationships with colleagues and guests
- Excellent people skills - Problem solving and decision making skills
- Active listening and effective communication competencies
- Good physical condition
- Attention to cleanliness and safety
- Responsible and trustworthy with hands on experience in cashier duties
- High school diploma; food safety training will be considered a plus;

REVISION 10/13/16

* You must be legal to work in the United States. As part of DB employment process, final candidates will be required to obtain licensure by completing a background check prior to an offer being extended. These background checks may include, but are not limited to, Criminal Background Check, Drug Screen, Credit Check